

## **Terms and Conditions**

ESVS will apply to UEMS for CME accreditation. UEMS require the confirmation of participant attendance per session in order to award credits. Be informed that your attendance will be tracked for the purpose of certification. All the sessions will be recorded and streamed live on the platform. Therefore, be aware that your face might be visible in the recordings.

## **Cancellation Policy**

Notification of cancellation of registration must be sent by email to [esvs@congressbydesign.com](mailto:esvs@congressbydesign.com).

### Onsite registration cancellation

- For onsite registration cancellations by the participant, received up to and including the 28th of July 2021, a reimbursement will be given minus a EUR 30 handling fee. After this date, the participant will not be reimbursed but will keep the benefit of the online access.

> Exception: after this date, if the participant is forbidden to travel by his/her institution or by travel regulations, he/she will keep the benefit of the online access and be reimbursed the difference between onsite and online fees minus the EUR 30 handling fee. The participant will be asked to send by email to [esvs@congressbydesign.com](mailto:esvs@congressbydesign.com) an official document stating his/her impossibility to travel (e.g. positive Covid test result, letter of the institution stating the internal statement)

- For cancellations of the onsite meeting by the organisation, the participant will be offered an online seat and will receive a reimbursement of the difference between the online and onsite registration fee.

NOTE: No travel and accommodation will be reimbursed.

### Online registration cancellation

- For online registration cancellations by the participant received up to and including the 28th of August 2021, a reimbursement will be given minus a EUR 30 handling fee.

### General

- When a ticket will be given away to a colleague, a handling fee of EUR 30 will be charged for name changes of the tickets.

- All refunds will be processed after the meeting